



**dott. gallina s.r.l. industria materie plastiche**

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SISTEMA DI GESTIONE CERTIFICATO  
 UNI EN ISO 9001:2008  
 UNI EN ISO/TS 16949:2009  
 UNI EN ISO 14001:2004

## 15 YEARS WARRANTY

# arcoPlus® UV-TECH

ArcoPlus® UV-TECH modular systems are covered by a 15 year limited warranty, from purchase date, subject to the following conditions:

### A) WEATHERABILITY

- the yellowness index, measured in accordance with ASTM E313 standards shall change less than 15 (ten) delta during a 15-year period, compared to the original value
- the light transmission, measured in accordance with EN 14500, shall decrease by no more than 10 (ten) percent, during a 15-year period, compared to the original value.

### B) BREAKAGES

ArcoPlus® UV-TECH modular systems are guaranteed for 10 (ten) years with reference to the following properties:

- no breakage shall occur from the direct effects of weather conditions and the impact of hailstones.
- In this warranty the word "impact" refers to a hail simulation test, to be carried out on a damaged sample, during which no breakage occurs when impacting 20 mm. diam. polyamides balls with a speed of 21 m/s. The warranty does not cover any other cause for impact breakage.

### C) WARRANTY TERMS AND CONDITIONS

- c.1 This warranty applies only to ArcoPlus® UV-TECH modular panels handled, stored, installed and maintained according to dott. Gallina S.r.l.'s instructions, and which have not come in contact with chemical or corrosive products.
- c.2 This warranty applies to ArcoPlus® UV-TECH modular panels installed with the UV protected side correctly exposed to direct sunlight. Sheets and panels will have to be free from scratches and abrasions.
- c.3 This warranty applies to ArcoPlus® UV-TECH modular panels with U.V protection. This warranty covers panels of the double colour type with clear on the outside.
- c.4 Any request to apply the current warranty must be sent by the customer immediately, and no later than 10 days after the defect arises, to dott. Gallina S.r.l., enclosing the following documentation: sales invoice, complete code of the product, defective quantity, copy of the warranty certificate issued by dott. Gallina S.r.l., declaration that the application conditions of the current warranty have been observed.
- c.5 The current warranty applies to products sold and installed in the European Community.

### D) EXCLUSIONS FROM THE WARRANTY

This warranty has no effect if one or more of the following recommendations and instructions are not observed:

- ArcoPlus® UV-TECH panels shall be installed according to our instructions and with the protected side facing outward.
- ArcoPlus® UV-TECH panels shall be stored sheltered from UV rays and from the rain before installation.

- ArcoPlus® UV-TECH panels have to be protected from contact with chemical or corrosive agents.

- ArcoPlus® UV-TECH panels must not be scratched or dented and must be handled correctly.

- ArcoPlus® UV-TECH panels must neither be thermoformed nor heat bended, nor treated with tools or techniques which can compromise their features or which can cause cracking.

- ArcoPlus® UV-TECH panels should not be sealed or cleaned with non-suitable products or not according to the instructions.

- On ArcoPlus® UV-TECH panels no incompatible gaskets and/or fastening elements should be used.

- ArcoPlus® UV-TECH modular panels should be used with a bending radius in accordance with dott. Gallina S.r.l.'s technical recommendations.

- This warranty does not cover damages due to accidental crashes and vandalism.

- The warranty is not valid without the documentation at point c.4 or if the customer does not allow the inspection of the materials on the installation site or the dispatch of a significant sample for the relative tests.

- Installation, dismantling, transport and damages to third parties are excluded.

### E) LIMITED LIABILITY

If the request for warranty lies within the covered period and the damage is justified, dott. Gallina s.r.l. will replace the materials free of charge according to the following table:

Time from purchase date	Percentage of material to be replaced
Up to 8 years	100%
9th year	80%
10th year	75%
11th year	60%
12th year	30%
13th year	20%
14th year	15%
15th year	10%

If dott. Gallina S.r.l. can not supply the claimed sheets within a reasonable time, according to their unchallengeable judgement, they may refund the original purchase price on a basis of the percentage indicated in the table above.

### F) PLACE OF JURISDICTION

For any controversy the sole place of jurisdiction is Turin.

ANY OTHER REQUEST FOR DAMAGES OR LOSSES, BOTH DIRECT OR INDIRECT, FOR WHATEVER CAUSE, IS EXPRESSLY EXCLUDED FROM THE CURRENT WARRANTY

Customer: \_\_\_\_\_ Product: \_\_\_\_\_ dott.Gallina s.r.l.'s signature: \_\_\_\_\_

Delivery note \_\_\_\_\_ Invoice: \_\_\_\_\_ Customer's signature: \_\_\_\_\_